

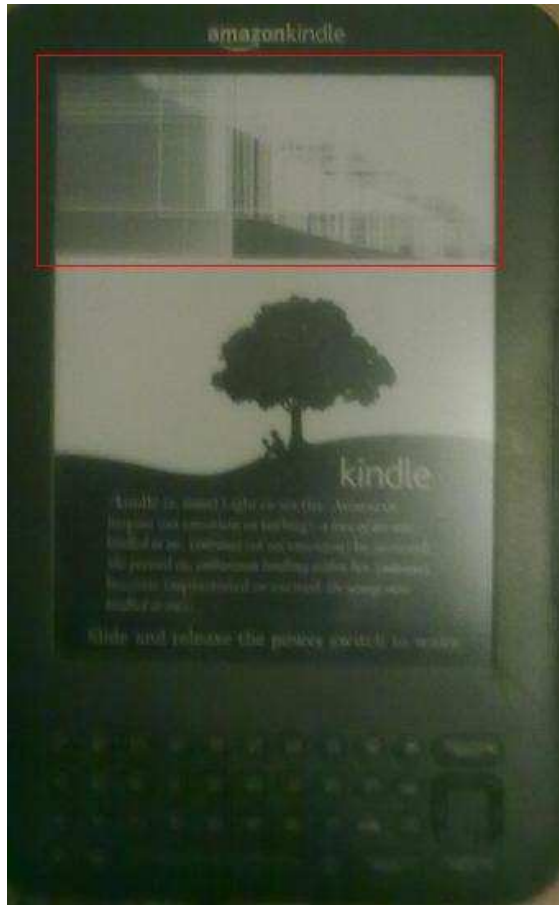
Dear Sir/Madam

In 17.02.2011 I ordered from your site Kindle.

From Yesterday it is not working correctly

What can I do? How can we decide this problem?

I add the picture of this device in not working condition



Best regards, ...  
XXXXXX,Germany XX.XX.2011